From: Axon Evidence
To: Eligio Lara
Subject: Axon Service Update
Date: Wednesday, July 17, 2024 2:23:29 PM

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AXON SERVICE UPDATE

Incident Status:	Resolved
Approximate Start Time:	07/17/2024 12:00PM PDT 07/17/2024 7:00PM UTC
Incident Type:	Performance Degradation
Product(s) Impacted:	Axon Evidence
Service(s) Impacted:	Device Log Upload, Device Settings, ALPR
Region(s) Impacted:	US State & Local Government

There was an incident which may have impacted your use of our services. Our engineering teams engaged and resolved the issue.

Impact:
During this period, isolated users may have experienced delays with ALPR Hotlist updates, synchronization of Axon ALPR data with Flock Safety, device log uploads, and synchronization of device settings for Axon Body 3 and Axon Body 4.

Next Update:
No further updates are expected as the issue is resolved.

We appreciate your patience as we worked to resolve this incident. If you have any questions, please contact our Support team.

Email: support@axon.com
North America: 1-800-978-2737 ext 4
UK: +44 1-327-709-666
Australia: 1-800-512-069
New Zealand: 1-800-005-161
Contact Us

Sincerely,

Axon
Protect Life

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